Turning off Compatibility Mode in Internet Explorer

There is a setting in Internet Explorer by default that is blocking the next step of the request. Please do the following to turn off ‘compatibility mode’.

1. Go to the sprocket icon in the upper right of Internet explorer and click on it

![Sprocket Icon](Image)

2. On the drop down choose the Compatibility View Settings

![Compatibility View Settings](Image)

3. On the Compatibility View menu UN-CHECK the Display intranet sites in Compatibility View

![Compatibility View Settings](Image)
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4. Make sure that Cityofvista.com or maps.cityofvista.com are **NOT** in the website list
   ![Change Compatibility View Settings](image)

5. Click Close

6. Refresh Internet Explorer. This setting will then remain that way, you only have to do it once